



# ALEX R. HESSLER

Quality Coordinator

## PROFILE

Ambitious engineer with a heavy focus on organization, training, continuous improvement and client relationship management. With over ten years of professional experience in decision making roles across a variety of business segments, I bring many lessons learned and a diverse portfolio of experiences that would prove essential to any organization.

I strongly believe that continuous improvement through training and a desire to learn are essential for personal growth. Holding a core belief that individual ownership and the removal of ego is required for success.

## CONTACT

Phone:  
740-739-7271

LinkedIn:  
[Linkedin.com/in/alex-hessler-8b378a252](https://www.linkedin.com/in/alex-hessler-8b378a252)

Personal Website:  
<https://www.AlexRHessler.com>

Email:  
Hessburn@gmail.com

## SKILLS

Six Sigma & Lean Methodologies  
Training & Supervision  
Mechanical Engineering Design  
Client Relationship Management  
Quality Coordination  
Risk Analysis  
Continuous Improvement  
Organizational Excellence  
Transshipment & Inventory Planning

## EDUCATION

**Associates of Technical Studies**  
*Columbus State Community College*  
June 2022 – In Progress

**Vocational Degree: Architectural And Engineering Design**  
*Career And Technology Education Centers of Licking County*  
January 2010 – May 2012

**MIMO: Web Development Bootcamp**  
*Web Development Bootcamp: Front-End Development*  
September 2022 – March 2023

## CERTIFICATIONS

**Adult First Aid/CPR/AED**  
*American Red Cross*  
April 2023

**Certified Six Sigma Green Belt (CSSGB)**  
*American Society of Quality*  
August 2024

**Basic HACCP**  
*Alchemy Academy*  
September 2020

## WORK EXPERIENCE

**Sonoco Metal Packaging, LLC (Formerly Ball Corporation) | Quality Coordinator**  
*Columbus, Ohio*  
February 2020 – Current

Responsible for training of all quality technicians through the induction and production of ETP steel coils into cans and closures alike. Subject matter expert and client relationship manager to all Suppliers regarding incoming material defects via evaluation, claiming, Supplier visitations, dispositioning and resale of defective material. Operating with multiple departments daily including Finance, Operations and Transportation. Led multiple material trials, Gauge R&R's, updated standard operating procedures and work instructions alike.

**Amazon | ICQA: Risk Analysis**  
*Etna, Ohio*  
September 2016 – January 2020

Supervised ICQA's robotics and amnesty teams covering multiple floors of an Amazon robotics fulfillment center. Conducted semi-hourly risk assessments to ensure service level agreements are met as promised to all external customers and coordinated staffing requests to Operations managers. Traveled to multiple Amazon robotics fulfillment centers to aid in new facility rollouts and ICQA training for dozens of associates per location.

**CHC Consulting | Design Engineer**  
*Remote: Orange County, California*  
September 2015 – July 2016

Utilized CAD software to update AT&T's Midwest electrical blueprint database. Worked remotely and independently with other design engineers in CA to aid in the transition from Midwest NA overhead to underground infrastructure.