



# ALEX R. HESSLER

Quality Specialist

## PROFILE

Ambitious quality specialist with a heavy focus on organization, training, continuous improvement and Supplier relationship management. With over ten years of professional experience in decision making roles across a variety of business segments, I bring many lessons learned and a diverse portfolio of experiences that would prove essential to any organization.

I strongly believe that continuous improvement through training and a desire to learn are essential for personal growth. Holding a core belief that individual ownership and the removal of ego is required for success.

## CONTACT

Phone:  
740-739-7271

LinkedIn:  
[Linkedin.com/in/alex-hessler-8b378a252](https://www.linkedin.com/in/alex-hessler-8b378a252)

Personal Website:  
<https://www.AlexRHessler.com>

Email:  
Hessburn@gmail.com

## SKILLS

Six Sigma & Lean Methodologies  
Training & Supervision  
Mechanical Engineering Design  
Client Relationship Management  
Quality Coordination  
Risk Analysis  
Continuous Improvement & Change  
Management  
Organizational Excellence  
Transshipment & Inventory Planning  
Quality Auditing

## EDUCATION

### **Bachelors of Technical Studies**

*Columbus State Community College*  
June 2022 – In Progress

### **Vocational Degree: Architectural And Engineering Design**

*Career And Technology Education Centers of Licking County*  
January 2010 – May 2012

### **MIMO: Web Development Bootcamp**

*Web Development Bootcamp: Front-End Development*  
September 2022 – March 2023

## CERTIFICATIONS

### **Adult First Aid/CPR/AED**

*American Red Cross*  
April 2023

### **Certified Six Sigma Green Belt (CSSGB)**

*American Society of Quality*  
August 2024

### **Basic HACCP**

*Alchemy Academy*  
September 2020

### **Certified Quality Auditor (CQA)**

*American Society of Quality*  
December 2024

## WORK EXPERIENCE

### **Sonoco Metal Packaging, LLC (Formerly Ball Corporation) | Quality Coordinator**

*Columbus, Ohio*  
February 2020 – Current

Specializing in steel coils and their production into SQF cans, domes and ends. Acting SME for metallurgical defects and Supplier relationship management via the issuance, processing and disposition of material claims. Hosts Supplier visitation for material review, plant tours and new Supplier trials. Responsible for training all Quality Technicians and the practice of organizational excellence. Operating with multiple departments daily including Finance, Operations and Transportation. Led multiple material trials, Gauge R&R's, Kaizen events, second-party audits of storage facilities and steel mills alike. Updating standard operating procedures and work instructions alike for all Quality Technicians across multiple departments. Monthly Quality and GMP auditing for coil induction, shearing and decorating.

### **Amazon | ICQA: Risk Analysis**

*Etna, Ohio*  
September 2016 – January 2020

Supervised ICQA's robotics and amnesty teams covering multiple floors of an Amazon robotics fulfillment center. Conducted semi-hourly risk assessments to ensure service level agreements are met as promised to all external customers and coordinated staffing requests to Operations managers. Traveled to multiple Amazon robotics fulfillment centers to aid in new facility rollouts and ICQA training for dozens of associates per location.

### **CHC Consulting | Design Engineer**

*Remote: Orange County, California*  
September 2015 – July 2016

Utilized CAD software to update AT&T's Midwest electrical blueprint database. Worked remotely and independently with other design engineers in CA to aid in the transition from Midwest NA overhead to underground infrastructure.